

Transformation

Friday, 19 June 2009

Last Updated Tuesday, 29 September 2009

New Passages provides a broad array of behavioral health services across 14 counties to more than 7,000 consumers.

To accomplish our transformation we agreed to pursue four significant initiatives:

- 1) Focus on adopting a strategic perspective;
- 2) Adopt a Project Planning Methodology;
- 3) Take New Passages's current state of technology to a new level;
- 4) Put greater decision making into the hands of Line Managers; and
- 5) Your Road to Recovery.

These initiatives were designed to push the organization toward greatness. We made the Road to Recovery not just one of our initiatives but an overarching theme for the entire organization. We used the concept of Recovery to talk about the outcomes we expect to produce, as we work with consumers in their personal journey towards recovery, and with personnel in their professional development.

We believe that by focusing our resources on these initiatives, we can shift the culture of New Passages and provide an even greater service than before. We know that in order to achieve the success we are striving for, we need your support. Together we can do great things.